

ERDAL BIRINCI

Senior Governance, Risk, and Compliance (GRC) Manager

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PROFESSIONAL SUMMARY

Result-oriented and highly accomplished Senior GRC Manager and Cybersecurity Expert with over 20 years of extensive IT infrastructure, security management, and compliance experience. Proven track record in designing and implementing enterprise-wide, risk-based GRC frameworks aligned with **ISO 27001, NIST CSF, SOC 2, NIS2, and the EU AI Act**. Expert in executing internal/external audits, establishing identity and access management (IAM) strategies, and managing multi-platform environments (Microsoft 365, Azure, AWS, Google Cloud, SAP BASIS, and Salesforce). Exceptional leadership skills in alignment with regulatory compliance (GDPR/DPO) and bridging the gap between technical security and business-aligned executive risk reporting.

CORE COMPETENCIES & SKILLS

GRC Frameworks: ISO/IEC 27001 (Lead Auditor), ISO 27701 (PIMS), ISO 20000-1 (ITSM), NIST CSF, SOC 2, NIS2, EU AI Act, Risk Assessment & Treatment

IT Systems & Platforms: Windows Server, MacOS, Linux Administration, SAP BASIS Consulting, Salesforce Administration (Automation & Flows)

Cloud Security: Microsoft Entra ID, Microsoft Intune, MS Purview, Microsoft Defender for Endpoint/Office 365, Microsoft Sentinel, Azure, AWS & GCP

Security Practices: Zero Trust Principles, SIEM/SOAR/XDR, DevSecOps, Vulnerability Management, Enterprise Data Governance, Security Auditing

PROFESSIONAL EXPERIENCE

Symanto AI GmbH – GRC Manager

Dec 2025 – June 2026 | Nuremberg, Germany (Hybrid)

- Led the architecture, design, and execution of a risk-based Governance, Risk, and Compliance (GRC) framework comprehensively aligned with ISO 27001, NIST CSF, SOC 2, and European directives.
- Conducted rigorous enterprise-wide risk assessments, including inherent and residual risk analyses; defined actionable risk treatment plans across global business and IT stakeholders.
- Streamlined internal and external surveillance audits, successfully maintaining continuous audit readiness, rigorous evidence management, and fast-track remediation of gaps.
- Authored and updated information security policies, standards, and procedures, effectively translating complex regulatory requirements into business-enabling control objectives.
- Delivered executive-level dashboards and reporting on corporate risk posture, compliance status, and Key Risk Indicators (KRIs) for C-level leadership and the board.

Symanto AI GmbH – InfoSec Specialist

Nov 2024 – Dec 2025 | Nuremberg, Germany

- Secured company-wide IT infrastructure and ensured 100% compliance with security baseline standards across all Microsoft cloud and hybrid services (M365, Azure, Windows Server).
- Engineered and fine-tuned endpoint security and mobile device compliance policies utilizing Microsoft Defender for Endpoint, Defender for Office 365, and Microsoft Intune.
- Monitored, triaged, and remediated security incidents and advanced threats utilizing Microsoft Sentinel (SIEM) and Azure Security Center.
- Enforced robust Identity and Access Management (IAM) architectures using Microsoft Entra ID and modern Conditional Access policies aligned with Zero Trust principles.

Rescop B.V. – Senior IT Specialist

Jan 2023 – Nov 2024 | Baarle Nassau, Netherlands

- Architected and deployed enterprise IT infrastructure projects ensuring tight alignment with business growth and GxP / industry-specific regulatory standards.
- Provided Tier-3 advanced technical support, using root-cause analysis to solve complex architectural and systems performance blockers.
- Authored comprehensive IT governance blueprints, standard operating procedures (SOPs), and operational handbooks while mentoring and upskilling junior engineers.

PWF Aero – Information Technology Associate

Aug 2021 – Dec 2022 | Izmir, Turkey

- Maintained optimal performance and uptime of critical local hardware and software components, managing SLA-driven technical support.
- Identified operational bottlenecks and automated standard workflows to minimize repetitive IT administration tasks.

Solard Medical – IT Manager (Salesforce Administrator)

Oct 2018 – Jul 2021 | Kyiv, Ukraine

- Fully managed and customized the enterprise Salesforce CRM platform (Objects, Layouts, Apex Triggers, Workflows, and advanced Flows).
- Configured Salesforce role hierarchy, sharing rules, profiles, and permission sets to guarantee data protection and strict access governance.

Adjans – Project Manager

Feb 2010 – Sept 2018 | Istanbul, Turkey

- Directed cross-functional project teams through successful software and infrastructure lifecycles, consistently meeting scope, schedule, and budgetary baselines.

Unilever / P&G / Nestle / Turkcell – SAP BASIS Consultant & IT Specialist

May 2002 – Jan 2010 | Istanbul, Turkey

- Accumulated 8 years of premier enterprise IT and SAP BASIS consultancy experience across Fortune 500 giants, executing systems administration, optimization, performance tuning, and critical security patches.
- Managed critical server infrastructure, performed system security audits, and mapped network safeguards against emerging operational vulnerabilities.

CERTIFICATIONS & CREDENTIALS

- **ISO/IEC 27001 Lead Auditor (LA) • GDPR Data Protection Officer (DPO)**
- **Professional Frameworks:** ISO/IEC 27701:2021 (PIMS) • ISO/IEC 27002 (ISMS) • ISO/IEC 20000-1:2019 (ITSM)
- **Cloud Architecture:** Oracle Cloud Infrastructure Architect Professional • Microsoft Certified: Azure Cloud Services / Entra ID Architecture • Google Cloud Security Professional • AWS Security • AWS Fundamentals
- **Cybersecurity Specializations:** Google Cyber Security • Cisco Cyber Security • IBM Cyber Security • IBM Network Security